



OMNIplus ServiceContracts

Coach care, cost-conscious

OMNIplus

Your performance plus.

OMNIplus ServiceContracts - the benefits at a glance

Plannable cost control

- + Cost transparency with fixed rates over duration of contract
- + Competitively priced vs in-house M&R operations (no costs for training, workshop equipment or parts storage)
- + Developed with the current climate in mind

Basic, BasicPlus and Premium packages

- + Three packages - customisable to all your operational requirements
- + Bespoke quotations for your needs with various mileages and terms
- + Optional inclusion of legally mandated general/emissions/safety inspections

Secure value retention

- + Optimally maintained vehicles attract optimal residual values

Always by your side

- + M&R can be carried out at any of our Mercedes-Benz Approved Service Partners in the UK & Ireland
- + Emergency works are possible at Service partners Europe-wide

Thinks ahead, keeps you on the road

- + Combine with OMNIplus ON digital services for our preventative maintenance solutions
- + Zero-cost* activation options available

*Subject to hardware installation on vehicle. Most 2018 or newer Mercedes-Benz buses and coaches include hardware fitted as standard. Retrofit available at extra cost.

Three packages - Basic, BasicPlus & Premium

Scope of services	Basic	BasicPlus	Premium
Vehicle maintenance to manufacturer requirements	✓	✓	✓
Whole vehicle repairs			✓
Wear parts are repaired or exchanged [†]		✓	✓
Incl. 24h <i>SERVICE</i> with towing costs			✓
OMNIplus Uptime		✓*	✓
Active filters with anti-viral layer	✓	✓	✓
The following packages are optional:			
· Legally mandated general/emissions/safety inspections	✓	✓	✓

*50% price discount for BasicPlus

Your contact for quotations and further information:

Ryan Atkinson
Senior Manager - Service and Training
Ryan.atkinson@daimlertruck.com

Service Contracts in detail:

trucks.mb4.me/sc-indetail

Find your nearest service partner:

UK: trucks.mb4.me/uk-findsp
ROI: trucks.mb4.me/roi-findsp

Discover the complete range of preventative maintenance solutions, including zero-cost* activation options:

*Subject to hardware installation on vehicle. Most 2018 or newer Mercedes-Benz buses and coaches include hardware fitted as standard. Retrofit available at extra cost.

trucks.mb4.me/OMNIpluson

† **Wear parts coverage in detail:**

BasicPlus provides coverage for the following wearing components: brake pads, brake discs, clutch (if built in), shock, absorbers and bellows, fresh air filter, belt drive and wiper blades.

Premium provides whole vehicle coverage for wearing components within reason. Exact scope of services as well as possible exclusions (such as cosmetic repairs) can be found in the contractual documents.